



U.S. Consumer Product Safety Commission – Recall

Recall Date: February 26, 2018

Recall Number: 18-108

Allen Sports Recalls Folding Bicycles Due to Fall Hazard

Recall Summary

Name of Product: UltraX and Ultra1 Folding Bicycles

Hazard: The bike's frame can break during use causing the bicycle to collapse, posing a fall hazard to consumers.

Remedy: Refund - Consumers should immediately stop using the recalled bicycles and email Allen Sports at customerservice@allensportsusa.com with photo of the bicycle to receive full refund instructions.

Consumer Contact:

Allen Sports at 800-722-5536 between 8 a.m. and 4 p.m. ET Monday through Friday, or email customerservice@allensportsusa.com and online at allensportsusa.com and click on "Important safety notice on Allen Sports Ultra1 and UltraX Folding Bicycles" for more information.

Recall Details

Units: About 150

Description:

This recall involves Allen Sports model Ultra1 and UltraX carbon fiber folding bicycles. "ULTRA X" or "ULTRA ONE" are printed on the bicycle's frame. Both bicycles were sold in black, have 20 speeds and wheel sizes of 451MM. The Ultra One weighs about 21 pounds and the Ultra X weighs about 18 pounds.

Incidents/Injuries: The firm has received two reports of the frame breaking causing the rider to fall. No injuries have been reported.

Sold At: Online at Amazon.com and eBay from May 2014 through July 2017 for between \$500 and \$4,000.

Importer: The R. A. Allen Company, Inc. of Portsmouth, N.H., dba Allen Sports

Manufactured in: Taiwan

Photos



Model Ultra1



Model UltraX

Footer

About U.S. CPSC:

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

For more lifesaving information, follow us on [Facebook](#), Instagram [@USCPSC](#) and Twitter [@USCPSC](#) or sign up to receive our [e-mail](#) alerts. To report a dangerous product or a product-related injury go online to www.SaferProducts.gov or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired.

CPSC Consumer Information Hotline

Contact us at this toll-free number if you have questions about a recall:

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to [report unsafe products](#).

Media Contact

Please use the phone numbers below for all media requests.

Phone: 301-504-7908

Spanish: 301-504-7800